$\Omega$ 

|  | SE | RIAL | VO. |   |
|--|----|------|-----|---|
|  | 1  | 0    | 4   | X |

| 'n | OIECT   | . ELADA | (FORECOURT FINAL   | 2012) |
|----|---------|---------|--------------------|-------|
| 72 | O IFC I | : FIAKA | (LOKECOOK I LTIANE | ZUIZ  |

| PPO IFCT. | ELARA -  | <b>FORECOURT</b> |
|-----------|----------|------------------|
| FROJECI.  | DLAINA - | LOKECOCK         |

Pan Arab Research Center

| nter | 8 |
|------|---|
|------|---|

| Adn ادنوك 🛛 🖒 Emarat ايكو/إنوك Eppco / Enoc امارات 🔲 |
|--|
|--|

| SHOPPER C | ODE   |               | DATA EN      | rry           |             | E              | DITING              |        |                  | C       | SA      |              |                                       | SR. #     |  |
|-----------|-------|---------------|--------------|---------------|-------------|----------------|---------------------|--------|------------------|---------|---------|--------------|---------------------------------------|-----------|--|
|           |       | Name          |              | Number        | N           | lame           | Nur                 | nber   | Name             |         | N.      | <u>umber</u> | · · · · · · · · · · · · · · · · · · · |           |  |
| 2016      | 9     | Sa            | ra           | Qoo           |             | Sarc           | 9                   | 001    | No name horted   |         |         |              |                                       |           |  |
| Gender    |       | ight          | Built        | Spectacles    | Be<br>Yes   |                | ustache<br>es No Ir | dian P | akistani Filip   |         | c Group |              | rs:                                   |           |  |
| M F T     |       |               | <u>T M F</u> | Yes No        |             |                |                     |        |                  |         |         |              |                                       | ]         |  |
| EMIRATE   |       | stern<br>gion | Abu Dhabi    | Dubai         | s           | harjah         | Al Air              |        | Umm Al<br>Quwain | Ajma    | n       | Ras<br>Khain |                                       | Fujairah  |  |
|           | [     |               | X            |               |             |                |                     |        |                  |         |         |              |                                       |           |  |
| SIT       | = ID  |               | Month        | Date          |             | Amou           | int (Dhs)           | # of   | vehicles         | # of s  | taff    | Time In      |                                       | Time out  |  |
| 09        | 1     | 8             | 07           | 13            | · · · · · · | 50             | 00                  | С      | 6                | 0       | 2       | 9            | 45                                    | 9:50      |  |
|           | 7:00- | 10:01         | - 13:01- 1   | 7:01-   20:01 | T           |                | Saturday            | Sunday | Monday           | Tuesday | Wedn    | esday        | Thursd                                | ay Friday |  |
|           | 0:00  | 13:00         | 1            | 20:00 24:00   | ) D         | AY OF<br>VISIT |                     |        |                  |         |         | ]            |                                       | X         |  |

#### 1. APPROACH

# 1. الاقتراب من/ التقدّم نحو المحطة:

| Sco | ores | Critical Areas   |                  | <br>                     | المجالات الأساسية  | اط | النق |
|-----|------|--|------------------|--------------------------|--|----|------|
|     | 1.   | Was signage visible from distance of 500 meters and well maintained? Can be included only in first run | YES<br>NO<br>N/A | نعم<br>لا<br>لا<br>ينطبق | هل كانت اللوحة مرئية من على بعد 500 متر<br>ومصانة بشكل جيد؟ يمكن حصر ها فقط في<br>الجولة/المرّة الأولى | .1 |      |
| 2   | 2.   | Were lights working and in good condition at the approach?   | YES<br>NO<br>N/A | نعم<br>لا<br>لا<br>ينطبق | هل كانت الأضواء تعمل وهي بحالة جيدة لدى<br>الاقتراب من المكان؟   | .2 | 2    |
| 2   | 3.   | Were the lights working and in good condition at the forecourt area?                                   | YES<br>NO<br>N/A | نعم<br>لا<br>لا<br>ينطبق | هل كانت الأضواء تعمل وبحالة جيدة في<br>منطقة تعبئة الوقود؟   | .3 | 2    |
| 4   | 4.   | Was filling area / forecourt clean and tidy?   | YES<br>NO<br>N/A | نعم<br>لا<br>لا<br>ينطبق | هل كانت منطقة التعبئة/ الفناء نظيفة ومرتبة؟  | .4 | 4    |
| 2   | 5.   | Were the driveway and forecourt free of potholes and well maintained?                                  | YES<br>NO<br>N/A | نعم<br>لا<br>لا<br>ينطبق | هل كان الطريق ومنطقة ملء الوقود خالية من<br>الحفر ومصانة بشكل جيد؟                                     | .5 | 2    |

#### 2. GREETINGS

### 2. التحية/ الترحيب:

| Sc | ores | Critical Areas  |                  | <br>                     | المجالات الأساسية  | اط | النق |
|----|------|---|------------------|--------------------------|--|----|------|
| 5  | 6.   | Was there any delay in approaching customers at the fuel pump | YES<br>NO<br>N/A | نعم<br>لا<br>لا<br>ينطبق | هل كان هناك أي تأخير في اقتراب الموظف<br>من الزبائن عند مضخة الوقود؟ | .6 | 5    |
| 5  | 7.   | Did the staff approach the driver side of the vehicle?        | YES<br>NO        | نعم<br>لا                | هل اقترب الموظف من المركبة من جهة<br>السانق؟                         | .7 | 5    |

+

2 **Scores Critical Areas** المجالات الأساسية النقاط Were you greeted in a friendly manner YES 🛛 نعم هل تم الترحيب بك بطريقة ودية (بأسلوب 8. (pleasant feeling)? NO ¥ مفرح) ؟ If no, please describe behavior: Was it إذا لا، رجاءً قم بوصف سلوك الموظف: هل كان 5 arrogant, without any expression, normal يتصف بالغرور، خال من التعابير، عادى، YES نعم Did they request customers to quit 9. 4 هل طلب الموظفون من الزبائن التوقف عن NO smoking? N/A 🗵 YES 🛛 10. Did the staff thank you as you were 5 10. هل قام الموظف بشكرك بينما كنت تغادر NO 🗌 ¥ leaving? 5 N/A 3. APPEARANCE AND BEHAVIOR OF STAFF 3. مظهر وسلوك الموظفين: Scores **Critical Areas** المجالات الأساسية 11. Was the filling staff presentable and well YES 🔣 11. هل كان مظهر موظف تعبئة الوقود لانقا 5 groomed? 5 NO و مر تبا/أنيقا؟ YES 🛛 12. Was he able to communicate with 12. هل كان الموظف قادرا على التواصل مع NO ¥ customer? N/A 13. Was the attendant wearing visible YES 🗍 هل كان الموظف يرتدي بطاقة يظهر عليها 5 nametag? NO 🗵 No name bada Pon No YES 🛛 6 14. Was staff courteous / friendly? 14. هل كان الموظفون ودودين/ لطفاء؟ NO ¥ 4. SERVICE 4. الخدمة: **Scores Critical Areas** المجالات الأساسية النقاط YES 🗌 15. Did he follow the instructions on the هل اثبع الموظف التعليمات الموجودة على بطاقة رحال (بطاقة ملء الوقود) ؟ 2 № П ¥ Rahal (Fuel Card)? N/A 🏋 16. Did he confirm and repeat amount and 16. هل أكد الموظف على كمية ونوع الوقود وكرّر ذلك على مسامعك؟ YES X 6 type of fuel? NO 17. Did he fuel as per customer's instructions YES X 17. هل قام بملء الخزان حسب تعليمات الزبون -6 - Dhs? 6 NO γ 18. Did he offer to clean windscreen YES 🛛 18. هل عرض عليك تنظيف زجاج السيارة من تلقاء نفسه (الأمامي والخلفي) ؟ 5 voluntarily? (front & back) 5 NO ¥ YES 🛛 19. Were you charged the correct amount? 5 | 19. هل المبلغ الذي طلب منك دفعه صحيحاً؟ NO ¥ YES 🗍 20. هل قام الموظف بإعادة المبلغ المتبقي بشكل 6 20. Were you given correct change? NO 🔲 ¥ 6

2

+

N/A 🏻

+

|      | 3   |     | + |             |  |        |
|------|---|-----|---|-------------|--|--------|
| Scor | os Critical Areas   | ~   |   |             | المجالات الأساسية  | النقاط |
| H    | Did he provide information about any                                      | YES |   | نعم         | هل قدم لك الموظف أية معلومات حول العروض<br>الترويجية في المحطة؟ (فقط في حال كان هناك | .21    |
|      | promotions at Service Station? (only in case of active promotion) require | NO  |   | Ä           | أي عرض قَائم/فعال)<br>انت الإجابة "نعم" يرجى التوضيح                                 | 1      |
|      | comment when marked 'Yes'   | N/A | 区 | لا<br>ينطبق | ٠٠٠ - ١٠٠ يرجي حرصي  |        |

## 5. REST ROOMS

# 5. غرف الراحة (تواليت/ الحمّام):

| Sc | ores | Critical Areas   |                  |   |                            | المجالات الأساسية   | النقا |
|----|------|--|------------------|---|----------------------------|---|-------|
|    | 22a. | Were they adequately stocked with all necessary supplies such as soap?   | YES<br>NO<br>N/A |   | نعم<br>لا<br>لا ينطبق      | 22a. هل كانت مجهزة بجميع المستلزمات الضرورية<br>مثل <u>الصابون</u> ؟  |       |
| 3  | 22b. | Were they adequately stocked with all necessary supplies such as toilet tissue?  | YES<br>NO<br>N/A |   | نعم<br>لا<br>لا ينطبق      | 22t. هل كانت مجهزة بجميع المستلزمات الضرورية<br>مثل <b>وورق التواليت</b>  | 3     |
|    | 22c. | Were they adequately stocked with all necessary supplies such as <u>paper towels</u> ? (paper towels are not required where fully operational hand dryers exist) | YES<br>NO<br>N/A |   | نعم<br>لا<br>لا ينطبق      | .220 هل كانت مجهزة بجميع المستلزمات الضرورية<br>مثل <u>المناشف الورقية</u> ؟<br>(المناشف الورقية غير مطلوبة عند توقر مجففات<br>اليد الألية) |       |
|    | 23a. | Were sinks clean? require comment when marked 'No'   | YES<br>NO        |   | نعم<br>لا<br>لا ينطبق      | 23s. هل كانت المغاسل نظيفة؟<br>إذا كانت الإجابة "لا" يرجى التوضيح   |       |
|    | 23b. | . Were mirrors clean? require comment when marked 'No'   | YES<br>NO        |   |                            | 23t. هل كانت المرايا نظيفة؟<br>إذا كانت الإجابة "لا" يرجى التوضيح   | )     |
| 3  | 23c. | . Were hand dryers clean? require comment when marked 'No'   | \/E0             |   |                            | 23. هل كانت مجففات الأيدي نظيفة؟<br>إذا كانت الإجابة "لا" يرجى التوضيح  | 3     |
|    | 23d  | . Were dispensers clean? require comment when marked 'No'  | YES<br>NO<br>N/A |   |                            | 23. هل كانت ماكينات الصابون نظيفة؟<br>إذا كانت الإجابة "لا" يرجى التوضيح  | 1     |
|    | 23e  | e. Were toilets and urinals clean?   | YES<br>NO<br>N/A | X |                            | 23. هل كانت أمكنة التبوّل نظيفة؟  |       |
| 2  | 24a  | a. Were doors clean?require comment when marked 'No'   | YES<br>NO<br>N/A |   |                            | 24. هل كانت الأبواب نظيفة؟<br>إذا كانت الإجابة "لا" يرجى التوضيح  | a 2   |
|    | 24b  | o. Were walls clean?   | YES<br>NO<br>N/A |   | نعم [<br>لا [<br>لاينطبق [ | 24. هل كانت الحيطان نظيفة؟  | b     |
|    | 240  | c. Were ceiling clean?   | YES<br>NO<br>N/A |   | لاً [<br>لاينطبق [         | 24. هل كان السقف نظيف؟  | С     |
|    | 240  | d. Were vents clean?   | YES<br>NO<br>N/A |   | نعم [<br>لا [<br>لاينطيق [ | 24. هل كانت المنافذ نظيفة؟  | d     |

| ٦   | cores    | · · · · · · · · · · · · · · · · · · ·     | Critical Areas                        |             |        |                   |                         |              | المجالات الأساسية           | 1                      | قاط |
|-----|----------|---|---------------------------------------|-------------|--------|-------------------|-------------------------|--------------|-----------------------------|------------------------|-----|
|     | 24       | e. Were floors clea                       |                                       |             | YES    | <b>区</b>          | نعم                     |              | ت الأرضيات نظيفة؟           | 246. هل كاند           |     |
|     |          | require commen                            | t when marked 'N                      | Vo'         | NO     |                   | Y Y                     | ميح          | ، الإجابة "لا" يرجى التوض   | إذا كانت               |     |
|     | ļ        |   |                                       | <del></del> | N/A    |                   | لا ينطبق                |              |                             |                        |     |
|     | 1        |   |                                       |             | YES    | X                 | نعم                     |              |                             |                        | -   |
|     | 24f      | f. Were baseboard                         | ls clean?                             |             | NO     | П                 | ×                       | : نظيفة؟     | ت ازرار الحائط/ لوح القاعدة | uic i. oar             |     |
|     |          |   |                                       |             | N/A    |                   | لا ينطبق                | ,            | ے اور اور ایک سے سے سے      | 241. هن خاند           |     |
|     | 1        |   |                                       | <del></del> |        | X                 | <u>۔ ہے ہیں۔</u><br>نعم | ·            |                             |                        | 4   |
|     | 240      | g. Were grout clean                       | 1?                                    |             | NO     |                   | , Y                     |              | ن البلاط نظيف؟              | 15 15 24-              |     |
|     | <u> </u> |   |                                       |             | N/A    |                   | لا ينطبق                |              | البدط تطيف.                 | 24g. هن ڪر             |     |
|     | l        |   |                                       |             | YES    | 冈                 | <u>- بـ بر</u><br>نعم   |              |                             | <del></del>            | +   |
|     | 25a      | ı. Were trash conta                       | iners clean?                          |             | NO     | $\overline{\Box}$ | 4                       |              | نت حاويات القمامة نظيفة؟    | 16 1 0=                |     |
| 2   | ]        |   |                                       |             | N/A    | H                 | لا ينطبق                |              | لت حاويات القمامة تطيفة:    | 25a. هل کا             |     |
| 2   |          | · · · · · · · · · · · · · · · · · · ·     | · · · · · · · · · · · · · · · · · · · |             | YES    | =                 | نعم                     |              |                             |                        | 1   |
|     | 25b      | . Were trash conta                        | iners not overflow                    | wina?       | NO     |                   | ۲                       | 62 .         | 112 · 1 · 1 · 1 · 1 ·       |                        |     |
|     |          |   |                                       | 9.          | N/A    |                   | لا ينطبق                |              | نت حاويات القمامة غير فانخ  | 25b. هل کا             |     |
|     |          | · · · · · · · · · · · · · · · · · · ·     |                                       |             | YES    |                   | نعم                     |              |                             |                        | L   |
| 2   | 26.      | Was the restroom                          | smelling clean &                      | & fresh     | NO     |                   | <del>حم</del><br>لا     | مة (بدون أي  | ت رائحة الحمام نظيفة ومنعث  | 26 ها، کاند            |     |
|     |          | (without any offen                        | sive odor)?                           |             | N/A    |                   | د<br>لا ينطبق           | ,            | ريهة في الحمام)؟            |                        | 1   |
| 1   |          |   |                                       |             |        |                   |                         | 16 2 2 2 2   | *                           |                        |     |
|     | 27.      | Were all the facilit<br>good working con- | ies inside the res                    | stroom in   | YES    | X                 | نعم                     | ام تعمل بشكل | ت جميع التجهيز ات في الحما  |                        |     |
|     |          | require comment                           | ullion?<br>when marked 'Na            | o'          | NO     |                   | ¥                       |              | جابة "لا" يرجى التوضيح      | جيّد؟<br>اندا كانت الا | 2   |
|     |          |   |                                       |             | N/A    | П                 | لا ينطبق                |              | بجبه د يرجى سرسي            | ا زدا حالت ام          | -   |
| +   |          |   |                                       |             |        |                   | ، پسبر                  |              |                             |                        |     |
|     | 28.      | Was the Mosque p                          | oremises clean?                       |             | YES    | Ш                 | نعم                     | ے (ة)؟<br>-  | ن مبنى أو قاعة المسجد نظيف  | 28. هل كار             |     |
|     |          | require comment v                         | when marked 'No                       | )'          | NO     |                   | Y                       | ِضيح         | نَت الْإجابة "لا" يرجى التو | إذا كا                 | 2   |
| 1   |          |   |                                       |             | N/A    | 凶.                | لا ينطبق                |              |                             | I                      |     |
| · o | mme      | ents:                                     |                                       |             |        |                   |                         |              | عظات:                       | تعليق/ الملاد          | 11  |
|     |          | FOR OFFIC                                 | CE USE ONLY                           |             |        |                   |                         | hià          | لاستخدام المكتب             |                        |     |
|     |          | النقاط المسجلة                            | 1.12-11 1.61                          |             |        |                   |                         |              | لاستخدام است                |                        |     |
| %   | •        | ACTUAL SCORE                              | الحد الأعلى للنقاط<br>MAXIMUM         | Evaluat     | tion:  |                   |                         |              |                             | قییم:                  | 111 |
|     |          | TOTAL GOOKE                               | MAYUAIOIAI                            | Approx      |        |                   |                         |              | 51 11                       |                        | ند  |
| _   | +        |   |                                       | Approac     |        |                   |                         |              | من/ التقدم نحو المحطة       |                        | 1   |
|     | -+       |   |                                       | Greeting    |        |                   |                         |              | والتشييكات الأولية          |                        | 2   |
|     | $\dashv$ | · · · · · · · · · · · · · · · · · · ·     |                                       | Appeara     | ance a | nd B              | ehavior                 | of Staff     | لموك الموظفين               | مظهر وس                | 3   |
| _   |          |   |                                       | Service     |        |                   |                         |              |                             | الخدمة                 | 4   |
|     | _        |   |                                       | Cleanlin    | ess -  | Rest              | oom an                  | d Mosque     | الحمامات والمسجد            | النظافة _              | 5   |
|     | - 1      |   |                                       | TOTAL       |        |                   |                         |              |                             |                        | _   |

4

forecourt.doc

+

|  |   |  |                                 | V 10 A                                   |
|--|---|--|---------------------------------|--|
| and the second   | 7.1   | 200  | 1                               | 4-54-1-CA                                |
|  | 17  |  | 3000                            | 200                                      |
|  | 17. 1   | E-1  | 200                             | The same is an                           |
|  |   | 400  |                                 | 35.4 L. 25.5 S. 1                        |
|  | 1 1   | 4 2 2 2 2 2  |                                 | G 100 100 100 100 100 100 100 100 100 10 |
| The state of the s | 41 THE  |  | Great they far to               | to the following the                     |
|  | 200 mm  | A  | to the second                   | and the second                           |
| The second secon | 4.00  |  | 200                             |  |
| The state of the s | A STATE OF THE PARTY OF   |  |                                 |  |
| The second secon | or de charles and a serie   | The State of the S | the same and the same and the   |  |
| The second second  | and a first war.  |  | e e                             | The second of                            |
| L  | M. W. 1.45  | and State Art 100  | produce a figure and the second |  |
|  | 100 - 100 per 100 1 c/1   | and the second of  | 200                             | . C. S                                   |
| Market Street, Market Landship of  | Autor State State of St. and To   |  | Company of the company          | att 10 0                                 |
| a should be a read the same  | A HEN WAY THE   | TARREST STATE OF THE STATE OF  |                                 | Same and the                             |
|  |   | distr  |                                 | Application of the second                |
| - Contract   100   | MILL  |  | K 4                             | <u> </u>                                 |
|  |   | 11417  |                                 |  |
|  |   | ノナンじょう   | LUULL                           | UII .                                    |
| 200 000 000  | 30  | make we water .  | ********                        |  |
| er Television  | The second secon  | Antenna de la como   | and the same of                 |  |
| 1  | ARNER OF THE  | C DISTRIBU   | TION                            | 2  |
| 2.5  | 110110  | a arailithh  | 1 J UN 22.                      |  |
|  |   | The second second second   | And the second of the           | 1.0                                      |
| **   | Al S  | AADA F/S -   | 012                             | production to the                        |
|  | 175 0   | MAR 119  | A languages                     | A STATE OF THE PARTY.                    |
|  |   |  |                                 | 1 m                                      |
|  |   |  |                                 | 2.30                                     |
|  |   | 44, par 400 Gab  | and a majoritary as             | 17500 14                                 |
|  |   |  |                                 |  |
| and the second   | 1203  | IDERE  | IDT                             | AL                                       |
|  | 01121   | RECE   | 11.148                          | - Train                                  |
| B-4 40   |   |  | Sales Sales of Sales of         |  |
|  |   |  |                                 |  |
| DALP : 13-   | 1/- 1/ DU   |  | Ilcan                           |  |
| nars 12-   | 61-15 BA  | :50=   | · User                          | :  |
|  | 0/-1Z BY  | 31   | User                            | : 1                                      |
| vale : 13-   | 11.15 M   | 312  | User                            |  |
|  | W-12 W  | 3 <b>1</b>   | User.                           |  |
|  | Company Company Company<br>Company Company Company<br>Company Company Company<br>Company Company<br>Company Company<br>Company Company<br>Company Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Compan | and ordered to the con-  |                                 |  |
|  | Company Company Company<br>Company Company Company<br>Company Company Company<br>Company Company<br>Company Company<br>Company Company<br>Company Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Compan | and ordered to the con-  |                                 |  |
|  | Company Company Company<br>Company Company Company<br>Company Company Company<br>Company Company<br>Company Company<br>Company Company<br>Company Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Compan | and ordered to the con-  |                                 | :  |
|  | Company Company Company<br>Company Company Company<br>Company Company Company<br>Company Company<br>Company Company<br>Company Company<br>Company Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Compan | and ordered to the con-  |                                 |  |
|  | Company Company Company<br>Company Company Company<br>Company Company Company<br>Company Company<br>Company Company<br>Company Company<br>Company Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Company<br>Compan | and ordered to the con-  |                                 |  |
| Vehicle #  | A con-  | And the second s | Pun                             |  |
| Vehicle #  | A con-  | And the second s | Pun                             | p # : 2 *                                |
| Vehicle #  | A con-  | And the second s | Pun                             | p # : 2 *                                |
|  | A con-  | And the second s | Pun                             |  |
| Vehicle #  | A con-  | And the second s | Pun                             | p # : 2 *                                |
| Vehicle #  | A con-  | And the second s | Pun                             | p # : 2 *                                |
| Vehicle #  | A con-  | And the second s | Pun                             | p # : 2 *                                |
| Vehicle #  | QUAM  | O P  | Pun<br>Rice                     | P # : 2 *                                |
| Vehicle #  | QUAM  | O P  | Pun<br>Rice                     | P # : 2 *                                |
| Vehicle #  | QUAM  | And the second s | Pun<br>Rice                     | p # : 2 *                                |
| Vehicle #  | QUAM  | O P  | Pun<br>Rice                     | P # : 2 *                                |
| Vehicle #  | QUAM  | O P  | Pun<br>Rice                     | P # : 2 *                                |
| Vehicle # PRODUCT  | Quam<br>29.   | 0  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle # PRODUCT  | Quam<br>29.   | 0  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle # PRODUCT  | Quam<br>29.   | 0  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle #  | Quam<br>29.   | 0  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle # PRODUCT  | Quam<br>29.   | 0  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle # PRODUCT  | Quam<br>29.   | 0  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle 8 PRODUCT SUG-95 TOTAL   | QUAM<br>29.<br>: DH   | 0<br>1117 P<br>660 1<br>S 50.  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle 8 PRODUCT SUG-95 TOTAL   | QUAM<br>29.<br>: DH   | 0<br>1117 P<br>660 1<br>S 50.  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle # PRODUCT  | QUAM<br>29.<br>: DH   | 0<br>1117 P<br>660 1<br>S 50.  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle 8 PRODUCT SUG-95 TOTAL   | QUAM<br>29.<br>: DH   | 0<br>1117 P<br>660 1<br>S 50.  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle 8 PRODUCT SUG-95 TOTAL   | QUAM<br>29.<br>: DH   | 0<br>1117 P<br>660 1<br>S 50.  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle 8 PRODUCT SUG-95 TOTAL   | QUAM<br>29.<br>: DH   | 0<br>1117 P<br>660 1<br>S 50.  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle 8 PRODUCT SUG-95 TOTAL   | QUAM<br>29.<br>: DH   | 0<br>1117 P<br>660 1<br>S 50.  | Pun<br>RICE<br>.720             | P # : 2 *                                |
| Vehicle 8 PRODUCT SUG-95 TOTAL   | QUAM<br>29.<br>: DH   | 0<br>1117 P<br>660 1<br>S 50.  | Pun<br>RICE<br>.720             | P # : 2 *                                |

THANK YOU FOR SHOPPING AL SAADA F/S - 918

Signature:

| SERIAL NO. |   |   |   |   |  |  |  |
|------------|---|---|---|---|--|--|--|
|            | 1 | 0 | 4 | X |  |  |  |

| • |  |  |   |
|---|--|--|---|
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  | 1 |
|   |  |  |   |
|   |  |  | İ |
|   |  |  | i |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  | 1 |
|   |  |  | ļ |
|   |  |  | I |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  | 1 |
|   |  |  |   |
|   |  |  | i |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |
|   |  |  |   |