SERIAL NO. 1

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### EMIRATE Western Region Abu Dhabi Dubai Sharjah Al Ain Dumm Al Quwain Ajman Ras Al Khaimah Fujairah Fujairah	M	F	T		Ţ						Ye	s I	No In	dian	Pakistani		_	Arabs	Other	s:		
EMIRATE Westford Region Abu Ohabi Dubal Sharjah Al Ain Quwain Aliman Khaimah Fujarram Region Re	X			図口] [K	1 [<u> </u>]			<u> </u>	
SiTE ID Month Date Amount (Ohs) # of vehicles # of staff Time In Time out Time o	E	MIR	ATE			Abu Di	habi	C	ubai	Sharja	ah	T	Al Ai	n			Ajman				Fujaira	h
1. APPROACH AND CLEANLINESS 1. Was there proper sign to the Lube changing bay? 1. Was there proper sign to the Lube changing bay? 1. Was there any oil leaking and falling on to the floor of the lube bay? 1. Was there any oil leaking and table clean? 1. Was there any oil leaking and table clean? 1. Was the television in the waiting area and table clean? 1. Was the television in the waiting area and table clean? 1. Was there any oil leaking and falling on to the floor of the lube bay? 1. Was there any oil leaking and falling on to the floor of the lube bay? 1. Was there any oil leaking and falling on to the floor of the lube bay? 1. Was there any oil leaking and falling on to the floor of the lube bay? 1. Was the television in the waiting area and table clean? 1. Was the television in the waiting area and table clean? 1. Was the television in the waiting area and table clean? 1. Was the television in the waiting area and table clean? 1. Was the television in the waiting area and table clean? 1. Was the television in the waiting area and table clean? 1. Was the television in the waiting area and table clean? 1. Was the television in the waiting area and table clean? 1. Was the television in the waiting area and table clean? 1. Was the television in the waiting area and table area. 1. Was the television in the waiting area and table area. 1. Was the television in the waiting area. 1. Was the						×	ļ															
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IME of 10:00 13:00 17:00 13:01 17:01 20:00 24:00 10:00 17:00 10:00 17:00 12:00 24:00 10:00 10:00 17:00 10:00			7	56	Τ	0	2		20	-	7	16			0 7		0	7	10:	13	Join	25
### Approach And CleanLiness 1. Was there proper sign to the Lube changing bay? N/A Signal organized? N/A Sign			7 -	<u>ر</u> ر	<u> </u>	<u>'/</u>		01	<u> </u>		<u>/</u>	Satur	day S	Sunda	y Mond	av	Tuesday	Wedne	sday	Thursda	y Fric	iay
1. APPROACH AND CLEANLINES Stores			_ !	00 13:	00		1							П]		[<u>></u>	3
Scores Critical Areas 1. Was there proper sign to the Lube changing bay? 1. Was there proper sign to the Lube changing bay? 2. Was the lube changing area clean and organized? 3. Was there any oil leaking and falling on to the floor of the lube bay? 4. Were the waiting area and table clean? 5. Was the television in the waiting room working? 6. Was the board displaying complimentary services neat and clean? 6. Was the board displaying complimentary services neat and clean? 7. Was there any delay in approaching customers? 8. Were you greeted in a friendly manner (pleasant feeling)? 1. Was the cleavision by the floor of the lube bay? 1. Was the cleavision of the lube bay? 1. Was the board displaying complimentary services neat and clean? 1. Was the board displaying complimentary of customers? 1. Was there any delay in approaching customers? 2. GREETINGS AND INITIAL CHECKS 3. Was there any delay in approaching customers? 3. Was there any delay in approaching customers? 4. Were you greeted in a friendly manner (pleasant feeling)? 4. Were you greeted in a friendly manner (pleasant feeling)? 5. If no, please describe behavior: Was it arrogant, without any expression, normal				<u> </u>	<u> </u>	_Ц_		<u></u>			\perp		 -	_								
1. Was there proper sign to the Lube changing bay? YES NO Y YES YES NO Y YES	1.	AP	PROA	CH ANI) CI	LEANL	INES	SS										فة:	والنظا	لإفتراب 		
1. Was there proper sign to the Lube changing bay? NO	Sco	ores	· · · · ·			Critica	al Area	as								ā	الات الأساسي	المج			اط	النقا
No	Ī									YES	3	X	 نم	٠.		- 15.1	. 11 *	-	t 411.	.16 1	. 1	
changing bay? NIA		1.	Wa	s there	orop	er sign	to th	ie Lu	ıbe	NO	1	П		به لا	على منطه	.لاله.	اضحه للا	رحه و	ھنات نو ۔ ء	س حان	۱. ه س	
2. Was the lube changing area clean and organized? No			cha	nging ba	ay?						i	Ξ	e.lat.	N					یت؛	ميير الر	<u>ے</u>	
2. Was the lube changing area clean and organized? NO											_											\vdash
organized? N/A □ ينطيق YES □ Azima Azima Azima YES □ Azima Az		_	147					م ماد	an and	YES	3		م	s.i						1	_	
NA المنطبق YES المرابقة تغيير المزيت ووقوعه على المرابقة تغيير المزيت ووقوعه على المرابقة تغيير المرابقة تغيير المرابقة تغيير المرابقة وربي المرابقة ور	3	2.			e c	nanging	y are	a Cie	an and	NO				Y	ومرتبة؟	ظيفة و	ِ الزيت نَهُ	. تغيير	منطقه	ل كانت	» .2	3
4 3. Was there any oil leaking and falling on to the floor of the lube bay? NO X Y YES X YES			org	arnzeu?						N/A			ينطبق	Y								
4 3. Was there any oil leaking and falling on to the floor of the lube bay? NO \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \												П										П
to the floor of the lube bay? No NiA النظيق YES المحتلفة تغيير الزيت؟ 1		3.	Wa	s there	any	oil leak	ing a	and f	alling on						عه علی							4
2 4. Were the waiting area and table clean? YES \ NO \ N/A \ with the clean in the waiting room working? YES \ NO \ N/A \ with the clean in the waiting room working? YES \ NO \ N/A \ with the clean in the waiting room working? YES \ NO \ N/A \ with the clean in the waiting room working? YES \ NO \ N/A \ with the clean in the waiting room working? YES \ NO \ N/A \ with the clean in the	4									NO		_		•		9	ير الزيت	قة تغي	ئي منط	لارض ف	<i>]</i>	'
2 4. Were the waiting area and table clean? NO										N/A			ينطبق	¥								
2 4. Were the waiting area and table clean? N/A نيفطيق N/A العلم المعافر ال										YE:	S	\boxtimes	م	نع								
N/A بينطبق YES אه אונגער YES אונגער אונגער YES אונגער	2	4.	We	ere the w	aitir	ng area	and	table	e clean?	NO				Y	ظيفة؟	ولة نغ	لمار والطار	الانتذ	منطقة	ل كانت	4. ه	2
2 5. Was the television in the waiting room working? NO	_					Ŭ							ينطيق	¥								
Was the television in the waiting room working? NO □ Y yide. Was the board displaying complimentary services neat and clean? NO □ Y yide. NO □ Y yide		-																				
NO	_	5.	Wa	s the te	levis	sion in t	the w	/aitin	g room				٢		e .11277	فقالا	ايفضي	AT 1	اتافنى مى	ال کان ا	la 5	2
6. Was the board displaying complimentary services neat and clean? YES	2	•							•			믬		-	ىنصار.	. 21	ں سي سر،	ن يحد	ستريور	, O C	~ .o	-
6. Was the board displaying complimentary services neat and clean? NO										N/ <i>A</i>	<u> </u>	빌	ينطبق	8								+
8. Were you greeted in a friendly manner (pleasant feeling)? 8. Were you greeted in a friendly manner (pleasant feeling)? 8. Were you greeted behavior: Was it arrogant, without any expression, normal 8. In the poard displaying complimentary of the price of the part											S	X	ć	نعد	3 .	981.	تذا ا	:11:	ā111	ار کانت	la 6	
Scores Critical Areas 7. Was there any delay in approaching customers? N/A YES NO NO NO NO NO NO NO N		6.	Wa	as the bo	ard	display	ying o	com	plimenta	iry NO)			Y	مه	•		_				
2. GREETINGS AND INITIAL CHECKS : الترحيب والتشييكات الأولية: .2 Scores			se	vices ne	eat a	and clea	an?						ينطيق	لا ب		;	به ونطيقه	ם מכונ	المجاليا	حدمت	۵,	
Scores Critical Areas المجالات الأساسية المجالات الأساسية المجالات الأساسية المجالات الأساسية المجالات الأساسية على الموظف نحو الأربائن؟ (على الموظف نحو الأربائن؟ الموظف نحو الأربائن؟ الموظف نحو الأربائن؟ الموظف نحو الأربائن؟ الموظف ودية (بأسلوب نعم الموظف: هل كان الله الموظف الموظف: هل كان الله الله الله الله الله الله الله ال		J															* . !.		5			
Scores Critical areas Scores Critical areas 3 7. Was there any delay in approaching customers? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO Were you greeted in a friendly manner (pleasant feeling)? YES NO	2.	•	GRE	ETINGS	AN	ID INIT	IAL (CHE	CKS								لاوليه:	بكات ا	والتشيي	رحيب ا	2. الذ	
3 "Vast there any dealy in approaching customers?" NO ☑ Y Y الموظف نحو الزّبائن؟ NO ☑	Sc	ore	s			Critic	cal Are	eas														النقاد
S customers? NO \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	_	7	۱۸/	as there	anv	delav i	in an	proa	china	YE	S			نعم	ندم	اب/تة	ر في اقتر	، تأخير	نناك أي	، کان ه	7. ها	3
8. Were you greeted in a friendly manner (pleasant feeling)? YES \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	3	'					-	,		NC)	Ø		¥	,		-	بائن؟	نحو الز	وظف ا	الم	
الله الله الله الله الله الله الله الله		+-										==		لعد	۱	ا ۱ اید	، ، قة ، دَية	ای بط	حىب	، تم الت	8 ها	
الذا لا، رجاءً قم بوصف سلوك الموظف: هل كان الأ، رجاءً قم بوصف سلوك الموظف: هل كان الله الله الله الله الله الله الله ال		8.					a trie	ndly	manner				,		ى وب	ربـــ	ريت ر-پ		 -			
5 If no, please describe behavior: Was it arrogant, without any expression, normal		L_	(p	easant f		ng)!				NC)	<u> </u>				,	. 1. 11 .	+				Н
arrogant, without any expression, normal	_	1,0		~~~~ ~-	اندم	ha hah	avio-	. \^/~	e it													5
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										_											_	

2 + Scores **Critical Areas** المجالات الأساسية النقاط Did he guide your vehicle for positioning YES 🛛 هل قام الموظف بإرشادك الى المكان المناسب 3 at the stopper and asked you to switch .9 لإيقاف السيارة وطلب منك أن تطفى المحرك؟ لا 3 the engine off? NO 10. When asked by customer, was the 10. عندما سؤل الموظف من العميل، هل كان على YES 🛛 attendant knowledgeable of different 5 علم بمختلف أنواع/ درجات الزيوت والفلترات grades of oil, filters and their relative NO 🔲 benefits? وفوائد كل منها؟ YES 🖾 4 11. Did he offer the waiting area to you? 11. هل عرض عليك الانتظار في غرفة الانتظار؟ NO 12. Did the staff thank you as you were YES 🛛 4 12. هل قام الموظف بشكرك بينما كنت تغادر؟ leaving? NO

3. APPEARANCE AND BEHAVIOR OF STAFF

3. مظهر الموظفين وسلوكهم:

Sc	ores	Critical Areas	المجالات الأساسية				
	13.	Was the uniform of the attendant neat	YES	\boxtimes	نعم		لنقاط
3		and tidy?	NO		צ	 مل كان لباس الموظف الحاضر أنيقا ومرتبا؟ 	3 3
			N/A		لا ينطبق		
	14.	Was the attendant wearing visible	YES		نعم	to cont	
3		nametag?	NO	\boxtimes	K	 هل كان الموظف الموجود يرتدي بطاقة يظهر عليها اسمه بوضوح؟ 	4 3
			N/A		لا ينطبق	عليها اسمه بوصوح:	
	15.	Was he able to communicate with	YES	\boxtimes	لعم		
3		customer?	NO		K	 هل كان الموظف قادرا على التواصل مع 	5 3
			N/A		لا ينطبق	الزبون؟	
			YES	\boxtimes	نعم		_
4	16.	Was staff courteous / friendly?	NO		¥	 الموظف ودود الطيفا؟ 	6 4
			N/A		لا ينطبق		Ĭ .

4. SERVICE

4. الخدمة:

S	cores	Critical Areas				المجالات الأساسية	النقاد
3	17.	and reality of core whether you need	YES	; E	عم {	17. هل قام الموظف بالتحقق ليعرف إن كانت	
L		top up or complete oil change?	NO] ,	السيارة تحتاج لإضافة الزيت أم تغيير زيت بالكامل؟	3
3	18.	THE STREET STREET STREET STREET	YES	X	عم [
	ļ	only oil is to be changed or oil with filter?	NO		, y		3
3	19.	Did he check using gauge the quantity required to be topped up and informed	YES	K	نعم	19. هل قام الموظف بقياس مستوى الزيت باستخدام	\vdash
		you?	NO		צ	المقياس للتعرف الى كمية الزيت التي يجب إضافتها وأبلغك بذلك؟	3
3	20.	Did the attendant check for oil leakages	YES	X	نعم	20. هل قام الموظف بالتحقق من تسرب الزيت من	+
		under your car from filter and drain bolt?	NO		K	تحت السيارة من الفلتر وصامولة/عزقة الزبت؟	3
3	21.	Did the attendant drain the used oil	YES	Q	نعم	الربيت. 21. هل قام الموظف بتفريغ كل الزيت المستعمل	\vdash
		completely from your car?	NO		¥	من سيارتك؟	3
2	22.	Did he ask whether you want the engine	YES	X	نعم	22. هل سألك إن كنت تريد غسيل المحرك وقام	H
_		to be flushed and did it if you agreed?	NO		¥	بذلك في حال مو افقتك؟	2
3	23.	Did the attendant fill the correct grade as you requested?	YES	区	ثعم	23. هل قام الموظف بإضافة نوع/درجة الزيت	
		you requested?	NO		¥	الصحيحة التي طلبتها؟	3

3 + النقاط المجالات الأساسية **Critical Areas** Scores YES 🖾 Did he request you to start engine and 24. هل طلب منك أن تقوم بتشغيل المحرك وتتركه 3 leave it running for one and a half في حالة التشغيل لمدة دقيقة و نصف؟ NO minutes? 25. هل تأكد الموظف من أن صامولة/عزقة الزيت YES 🗵 25. Did the attendant ensure that the carter مثبتة جيداً في مكانها وأنه ليس هناك تسرّب 3 3 bolt is tightened and there are no leaks? ¥ NO هل قام الموظف بإجراء الفحوصات المحانية .26 26. Did attendant carry out the following التالية: complimentary checks: YES 🗵 إضافة ماء للبطارية 31a. ¥ NO 31a. Battery Water top up N/A YES 🛛 إضافة ماء للمبرد/coolant 31b. ¥ 31b. Coolant Water top up NO N/A YES 🖾 إضافة زيت جهاز ناقل الحركة الآلى 31c. 31c. Auto Transmission Fluid top up NO (الترانسميشون) لا ينطبق N/A YES M إضافة زيت الفرامل 31d. ¥ NO 31d. Brake Fluid top up لا ينطيق N/A \square YES إضافة زيت للجير/ التروس 31e. NO 31e. Gear Oil top up N/A YES 🔯 تنظيف فلتر الهواء 31f. ¥ 31f. Air filter cleaning NO لا ينطبق N/A YES 🖾 إضافة ماء لمساحات الزجاج 31g. NO 31g. Wiper Water top up لا ينطبق □ N/A YES 🖾 تنظيف المحرك باستخدام مسدس الهواء 31h. 31h. Clean engine using air gun NO لا ينطبق □ N/A YES 🛛 27. هل تمت الإجابة على أي من أسئلتك المتعلقة 27. Were any of your questions related to 3 NO بعملية تغيير الزيت؟ lube change answered? لا ينطبق 🔲 N/A هل قام الموظف بوضع ملصق عن عدد \boxtimes YES تعم الكيلومترات/ المسافة التي قطعتها في 28. Did the staff place the mileage sticker in 3 NO ¥ 3 the car? السيارة؟ لا ينطبق N/A \boxtimes YES 29. هل عرض عليك وصل استلام اختيار با؟ 29. Were you offered a receipt voluntarily? ¥ NO لا ينطبق 🔲 N/A

5. REST ROOMS AND MOSQUE

5. غرف الراحة (تواليت/ الحمام) والمسجد:

Score	S Critical Areas		 	ط المجالات الأساسية	النقا
3 3	0a. Were they adequately stocked with all necessary supplies such as <u>soap</u> ?	YES NO N/A	نعم لا لا ينطبق	30a. هل كانت مجهزة بجميع المستلزمات الضرورية . مثل <u>الصابون</u> ؟	3

Cultical A....

S	cores	Critical Areas				المجالات الأساسية	قاط
	30b	. Were they adequately stocked with all necessary supplies such as toilet tissu	YES [e? NO [N/A [نعم لا لا ينطبق	30. هل كانت مجهزة بجميع المستلزمات الضرورية مثل وورق التواليت	$\overline{}$
	30c.	Were they adequately stocked with all necessary supplies such as <u>paper towels</u> (paper towels are not required where ful operational hand dryers exist)	YES D		<u>، يسبي</u> نعم لا لا ينطبؤ	30. هل كانت مجهزة بجميع المستلزمات الضرورية مثل المناشف الورقية؟ (المناشف الورقية غير مطلوبة عند توقر مجففات	c
		Were sinks clean? require comment when marked 'No'	YES D	Ì	نعم لا	اليد الالية) 31. هل كانت المغاسل نظيفة؟ إذا كانت الإجابة "لا" يرجى التوضيح	а
		Were mirrors clean? require comment when marked 'No'	N/A L YES A		لا ينطبق نعم لا	311. هل كانت المرايا نظيفة؟ إذا كانت الإجابة "لا" يرجى التوضيح	b
3	31c.	Were hand dryers clean? require comment when marked 'No'	N/A L YES X NO C		لاينطبق نعم لا	31. هل كانت مجففات الأيدي نظيفة؟ إذا كانت الإجابة "لا" يرجى التوضيح	3
	31d. '	Were dispensers clean? require comment when marked 'No'	N/A L YES NO	3	لا ينطبؤ نعم لا	31c. هل كانت ماكينات الصابون نظيفة؟ إذا كانت الإجابة "لا" يرجى التوضيح	1
	31e.\	Were toilets and urinals clean?	N/A ☐ YES ☑ NO ☐ N/A ☐	<u> </u>	لا ينطب نعم لا لا ينطب	31e. هل كانت أمكنة التبوّل نظيفة؟	
		Were doors clean? equire comment when marked 'No'	YES 🗵]	نعم لا لا ينطر	32a. هل كانت الأبواب نظيفة؟ إذا كانت الإجابة "لا" يرجى التوضيح	
	32b. V	Vere walls clean?	YES NO]	نعم لا لا ينط	32b. هل كانت الحيطان نظيفة؟	
	32c. V	Vere ceiling clean?	YES 🗵 NO 🗆 N/A		نعم لا لا بنط	32c. هل كان السقف نظيف؟	
2	32d. V	Vere vents clean?	YES 🛭 NO 🗆		نعم لا لا ينط	32d. هل كانت المنافذ نظيفة؟	2
		Vere floors clean? equire comment when marked 'No'	YES 🛭 NO 🗌		نعم لا لا ينط	32e. هل كانت الأرضيات نظيفة؟ إذا كانت الإجابة "لا" يرجى التوضيح	
	32f. W	/ere baseboards clean?	YES 🛛		نعم لا لا يند	32f. هل كانت ازرار الحائط/ لوح القاعدة نظيفة؟	
;	32g. W	ere grout clean?	YES 🗵	,	نعم لا لا يند	32g. هل كان البلاط نظيف؟	

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Scores	Critical Areas			-	المجالات الأساسية	النقاط
		YES	M	نعم		
	33a. Were trash containers clean?	NO		¥	33a. هل كانت حاويات القمامة نظيفة؟	
2		N/A		لا ينطبق		2
2		YES	X	نعم		~
	33b. Were trash containers not overflowing?	NO		¥	33b. هل كانت حاويات القمامة غير فانضمة؟	
		N/A		لا ينطبق		
		YES	区	نعم	1	
2	34. Was the restroom smelling clean & fresh (without any offensive odor)?	NO		¥	34. هل كانت رائحة الحمام نظيفة ومنعشة (بدون أي رائحة كريهة في الحمام)؟	2
	mosti (without any one nerve each).	N/A		لا ينطيق	٠٠٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠ - ١٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠ - ١٠٠	
	35. Were all the facilities inside the	YES	X	نعم	35. هل كانت جميع التجهيز ات في الحمام تعمل بشكل جيد؟	
2	restroom in good working condition? require comment when marked 'No'	NO		Ä	بسل بير التوضيح الإجابة "لا" يرجى التوضيح	2
		N/A		لا ينطبق		
2	36. Was the Mosque premises clean?	YES		نعم	36. هل كان مبنى أو قاعة المسجد نظيف (ة)؟	
	require comment when marked 'No'	NO		¥	إذا كانت الإجابة "لا" يرجى التوضيح	2
		N/A	図	لا ينطبق		

Comments:	التعليق/ الملاحظات:

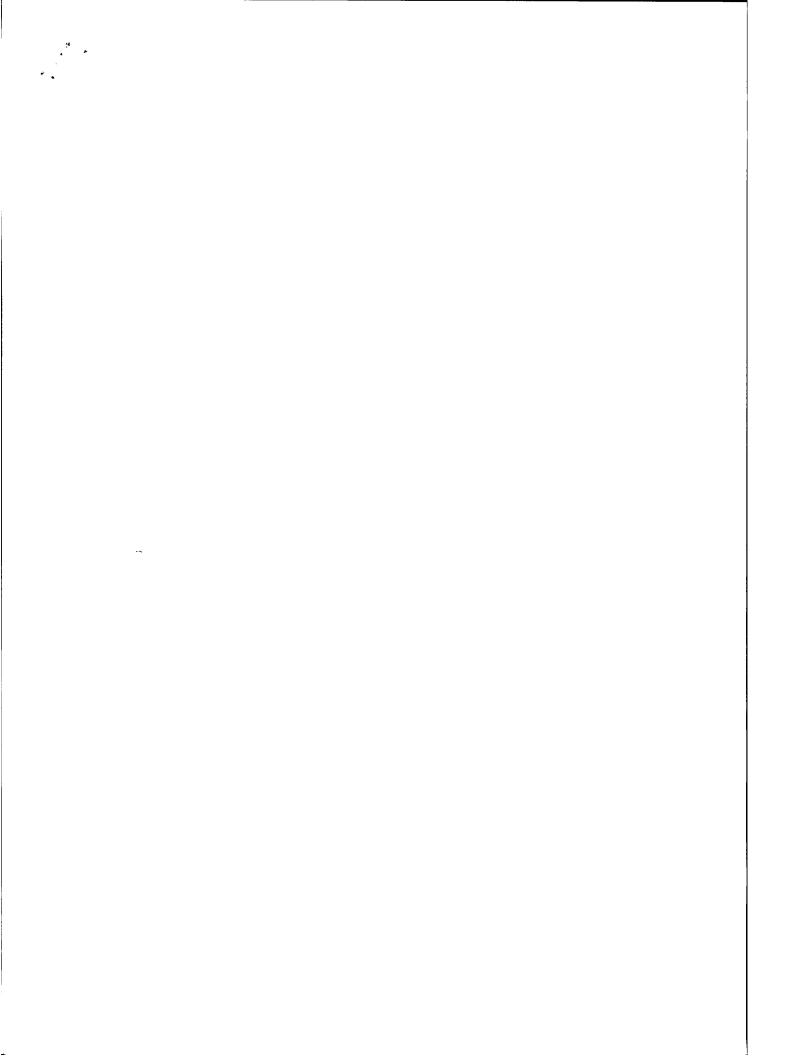
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لاستخدام المكتب فقط

%	النقاط المسجلة ACTUAL SCORE	الحد الأعلى للنقاط MAXIMUM	Evaluation:	قييم:	الذ
			Approach and Cleanliness	الاقتراب والنظافة	1
			Greetings and Initial Checks	الترحيب والتشييكات الأولية	2
			Appearance and Behavior of Staff	مظهر وسلوك الموظفين	3
			Service	الخدمة	4
			Cleanliness - Restroom and Mosque	النظافة – الحمامات والمسجد	5
			TOTAL	جموع	الم

Lube change.doc

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SERIAL NO. 1 5 9.

SHAWAMEKH (2) S/S 755 DUBAI - MAFRAO ROAD ADNOC DISTRIBUTION ABU DHABI

DESCRIPTION VoyagerBronz4L VoyagerBronz1L VoyagerBronz1L	0TY 1,00 1,00 1,00	PRICE 50.00 13.00 13.00	TOTAL 50.00 13.00 13.00
TOTAL			76.00
CASH PAYMENT			76.00

THANKS FOR SHOPPING .

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